



CASA DE SONHAS VILLA BOOKING FORM

Tel: : + 44 (0) 1462 814876 Daytime
 + 44 (0) 1462 628595 Evenings
 + 44 (0) 7850 468547 Mobile
 Fax + 44(0) 1462 815072
Email:- pcc@tccnet.co.uk

Please note that the booking will only be valid when this form and attached Terms & Conditions are filled in and returned to us with the non refundable deposit.

Name of Lead Party:

Address of Lead Party:

Email Address:

Tel (Day):

Tel (Eve)

Mobile:

Date From:

Date To:

No. Nights:

Persons Occupying the Villa:

Title	Full Name	Age (If under 30)

Is heating/air conditioning required

YES/NO

Extra charge £150 per week for either facility. Please delete as appropriate

Number of cots required

Extra charge of £20.00 per week for each cot over maximum occupancy

Total Cost for Villa Rental

£/€

Please confirm airline/flight number and arrival time

--	--	--

Please complete form, sign Terms and Conditions and return with 25% deposit to:-

Mr Richard King 104 Ampthill Road, Shefford, Bedfordshire, SG17 5BB

Cheques should be made payable to Mr R B W and Mrs L P King

Terms & Conditions

Please ensure you read and understand the following terms and conditions pertinent to your accommodation rental. If you have any queries, please do not hesitate to contact us (hereafter called the Owner) for clarification before you sign the booking form.

Whilst we reserve the right to increase or decrease accommodation prices at any time, we will confirm to you the current price at the time of booking. As soon as you have confirmed your booking and paid your deposit or full payment, the cost of the rental is guaranteed against any further increase. This guarantee is offered subject to our terms and conditions and payment being adhered to and providing you do not make any further amendments to your holiday arrangements.

Your holiday home rental includes Accommodation as booked, including services e.g. Water and electricity. (Heating and air conditioning available at extra cost).

NOT included in our rental prices : a) Flights b) Car Hire c) Holiday Insurance

1. Bookings are valid after:

The booking form has been completed and signed and received by the Owner and
The appropriate deposit has been paid and
The booking has been confirmed in writing by the Owner to the Guest.

2. The person, who signs the Booking Form certifies that he or she is authorized to agree the Booking Terms and Conditions on behalf of all persons included on the Booking Form, including those substituted or added at a later date. (Substitutions or amendments must be notified to Owner). The signatory must be a member of the party occupying the property and must be 25 years or over. Bookings cannot be accepted from parties or young people under 25 years of age unless prior agreement gained.

3. A 25% deposit must accompany bookings, which is non refundable. Upon clearance of the payment, the booking is confirmed. The balance must be paid no later than 8 weeks prior to the commencement of the holiday. A security deposit of £500 is due no later than 14 days before commencement of holiday

The Security Deposit will be returned to the Guest within 14 days after the completion of the holiday as long as all key (s)/ remotes are returned and no damage or loss is reported by the

Owners Management Company. Replacement locks and associated costs will be charged if all keys are not returned. If damage is reported that costs in excess of the Security Deposit held we reserve the right to claim this from the Guest. We reserve the right to treat the booking as cancelled if we do not receive the balance by the due date. Any cancellation charges detailed elsewhere in this document will then apply.

In the event of a cheque not being honoured by the bank on which it is drawn we will make a charge of £25.00 to cover the bank charges and our administration costs.

4. If the Guest wishes to cancel the booking he should advise the Owner immediately by telephone followed by confirmatory letter. The Owner shall be entitled to retain all payments already made (except the Security Deposit) and to recover, if not already paid, the balance of the hiring charge as follows :-
More than 8 weeks notice:- Deposit Only
Between 4 – 8 weeks notice:- 50% of the rental charge
Between 2 – 4 weeks notice:- 75% of the rental charge
Less than 2 weeks:- 100% of the rental charge
5. In the unlikely event that circumstances beyond the Owners control necessitate the cancellation of the rental arrangement, the Owner reserves the right to cancel any bookings at any time and will only be liable to refund monies already paid by the Guest. Furthermore, the Owner cannot guarantee that all the facilities described in their brochure or website will be available.
6. The Guest agrees to pay the full cost of any breakages, losses or damage to the property. To take good care of the property and leave it in a clean and tidy condition at the end of the holiday

To report any damage or loss **immediately it is discovered** to the Owners or Nominated Personnel

Any damage on arrival should be reported to the Owner or Nominated Personnel within 24 hours of arrival, in order to avoid yourself being blamed for the damage. If not reported in time, we will assume you caused the damage and reserve the right to claim for repairs against your security deposit.

To permit the Owner or their Agents reasonable access to the property to carry out maintenance if necessary

Not to sublet or share the property except with persons nominated on the Booking Form

The guest is to ensure the villa is locked and shutters closed and alarm set whenever the property is unoccupied.

Guests should also ensure that exterior doors and windows are kept locked in any unused parts of the villa.

7. No liability is accepted by the Owner for loss of main services or failure of appliances, nor for the Consequences of the actions or omissions of persons who may control supply of mains services, nor any actions taken in the vicinity of the property by any authority over which there is no control by the Owner. Furthermore, it is possible that some construction work may take place in the area of new homes.
8. The property is available after 4.30 p.m. on the day of arrival (check in falling between 9pm and 8am will attract an extra charge of £40.00). The property must be vacated by 10.00a.m. on the day of departure. Failure to comply with this may result in extra rental charges which the Guest agrees to pay.

9. The Owner does not accept any liability for injury, damage or loss caused by any reason for any claim made as a result of this booking and/or subsequent holiday. The Guest is responsible for taking out an adequate insurance policy(ies) to cover all risks. This waiver is also applicable to people visiting the property as guests of the Guest(s).
10. The Owner does not accept any liability for injury, damage or loss caused, or any such claim by a third party as a consequence to actions by the Guest(s) and other people occupying the property during the period of the let.
11. Guests may use the swimming pool at their own risk. They should always observe the safety rules listed in the Information and Safety Book held in the home .
Like you, we have no control over the weather! We are unable to guarantee the water temperature. The pool is cleaned and chemically balanced every week (minimum) for your safety and comfort; however on rare occasions it may be necessary to apply extra chemicals to the pool to maintain safe and correct chemical levels. Should this occur during your stay it will be necessary for you to be out of the pool for a period of 12 – 24 hours for safety reasons
12. As owners of the property, we, our servants or agents, will not be liable for any loss or delay occasioned by any of the following :- strikes, riots, political unrest, war or the threat of war, terrorist activities, industrial disputes, fire, flood, technical/weather problems or transport, aircraft, closure of airports, or any other event beyond the owners control.

Aircraft captains are legally entitled to deny boarding to any passengers who present themselves at the aircraft in an unacceptable state due to the influence of drink or drugs. Any passenger so doing will be deemed to as having given notice of his/her cancellation of the booking at the time and the aforementioned cancellation charges will apply.

13. The maximum occupancy is 10 persons (plus infants under two years of age as agreed at time of booking). Please note that contravention of the above will render your booking void, all monies paid will be forfeited and you will be asked to leave the villa immediately with no further compensation.
14. Strictly no pets or animals are allowed in the villa at any time. This villa is also strictly no smoking both within accommodation and grounds. Please note that contravention of either of these rules will render your booking void and all monies will be forfeited. You will also be asked to leave the villa immediately.
15. Our villa is situated in a quiet residential area. It is a condition of the rental that you should be considerate in your behaviour and keep noise levels to a reasonable level so as not to disturb our neighbours.
16. Complaints: We sincerely hope that you do not have any!!!.....But in the unlikely event that you wish to register a complaint during your holiday, contact us immediately. Unfortunately we are not always able to control the components of your rented accommodation and it is possible that any advertised facility may be withdrawn or changed due to circumstances beyond our control and for which we cannot accept liability.
17. Cleaning: the property will be cleaned prior to your arrival and after you have departed. A mid week towel change and clean is included. In addition bed linen will be changed each week for longer stays. If you require any additional services these can be quoted on request. Cleaning of barbeque and wood burning fire are not included in your cleaning package. Please also note that although the property will be cleaned after your departure it must still be left in an orderly state

and all kitchen utensils should be washed and barbeque and fire cleaned (if used). Should the property require extensive cleaning then the Owners reserve the right to withhold monies from the security deposit to pay for the extra cleaning.

WE STRONGLY ADVISE ALL OUR GUESTS TO TAKE OUT TRAVEL INSURANCE FOR YOUR WHOLE PARTY, WHICH INCLUDES CANCELLATION CHARGES COVER (UK GUESTS ARE ALSO ADVISED TO TAKE OUT A POLICY WHICH INCLUDES MEDICAL COVER) AS SOON AS YOU HAVE BOOKED ANY PART OF YOUR HOLIDAY OR VACATION. IF YOU CHOOSE NOT TO DO THIS, YOU NEED TO BE AWARE THAT YOU WILL PERSONALLY BE RESPONSIBLE FOR PAYMENT OF ANY CANCELLATION CHARGES WHICH MAY BECOME DUE.

I agree to pay the balance 8 weeks prior to departure and security deposit 2 weeks prior to departure. I have read, understood and accept the Terms and Conditions attached on behalf of myself and my party. I am over 25 years of age.

Signed _____ Date

Please sign and return to Richard King
104 Ampthill Road, Shefford, Bedfordshire, SG17 5BB

DEPOSIT IS NON REFUNDABLE